

Executive Summary:

We have put a retirement plan in place for our on-premise offering, to focus exclusively on OneLaw cloud hosting. This enables us to improve our cloud capabilities, development processes and security measures. As a result, we will be able to accelerate development to deliver a better product to our customers.

Our next major release, OneLaw V4.3, is set to come out early 2026 and will be the last major update available to on-premise customers. You will receive support and minor updates until June 30 2027. We strongly encourage customers to move to the cloud before this point.



Background:

We currently have two versions of our product, one that can be hosted in the cloud and one that can be installed on your own servers (on-premise). We have been providing our on-premise solutions since founding OneLaw, but have recently re-architected our product to be fully “cloud native.”

OneLaw cloud hosting was built in a manner that would permit our on-premise customers to seamlessly move into the cloud whenever they wished, with minimal disruption to their firm. We also engineered it to lower operating costs, reduce overhead and improve security and data integrity. We need to focus on cloud and the future of our product, which means no longer offering an on-premise version.

There are several important factors that contribute to this decision:

- + Developing a legacy on-premise solution means we are not able to leverage best of breed cloud capabilities. This not only limits what new features we can develop, but also how fast we can develop them
- + We currently need to develop different versions of new features to support the different platforms. This adds a lot of time and cost
- + We need to test all our releases on two completely different platforms, meaning new releases take longer to get to the customer
- + Customers are sometimes impacted by issues arising from changes to on-premise infrastructure. This can negatively impact their experience of our software
- + Maintaining two systems means we cannot harness the full power of the cloud. Features such as third-party integration, advanced reporting, mobile access and more, are impacted or just not possible

Focusing on cloud will be a change for our customers who are currently running on-premise. We understand you may have investment in your on-premises infrastructure. However, we also understand that you are likely to move to the cloud eventually, to save money and because this is where major players like Microsoft are investing all their energy.

There are significant advantages of a cloud first software approach, including but not limited to:

- + You will always have access to the latest features and improvements that we release, without having to wait for installation services
- + You will not have to worry about maintaining your own servers, backups or security
- + You will save money on hardware, software and other technology related to on-premise services
- + We can develop faster and deliver more advanced features and services
- + We can integrate to more third-party services and providers, more quickly and securely
- + We can adopt our software to the changing market or legislative conditions much more quickly

Here is how the transition will work:

Our next major release, OneLaw V4.3, will be the last major release provided to on-premise customers (the current version is 4.2.3). We anticipate that this release will be available early 2026. You will continue to receive support including bug fixes, security patches, minor updates (4.3.x) with small feature enhancements and helpdesk/technical support.

On June 30 2027, we will cease providing all support and minor updates for on-premise customers. We strongly encourage customers to move to the cloud before this point and will endeavour to make the transition completely seamless.

We value your business and hope we have explained this well for you to appreciate the many benefits of this transition. We are confident that this will be a positive change for both parties, and it will enable us to continue providing you with the best legal practice management software in the market.

Please get in touch with our team if you have any questions: support@onelaw.co.nz

